

Find your IP addresses

On the PC Serviio is running on:

- Press your Start button and type in **cmd** and press <Enter>
- Type **ipconfig /all** <Enter>
- Note down the **IPv4 address** and the **Default Gateway** address (each address is in the form xxx.xxx.xxx.xxx)

Log into your Router

From your browser (Chrome/Internet Explorer) enter the **Default Gateway** address (from above) in the address bar (if this doesn't work, try 192.168.100.1). At the login screen enter the user name and password. By default these are **user** and **user**, but if they have changed and you don't know them you will need to contact your service provider who may be able to help you.

In the Router Web Page:

1. Set a static IP address for your Serviio PC (page 33 and 34 on the manual)
 - Select **Basic**
 - Select **DHCP**
 - Next to your **IPv4 address** from the first stage, press the **Select** radio button
 - Select **Force Available**
2. Forward the ports for Serviio (page 47)
 - Select **Advanced**
 - Select **Forwarding**
 - Select **Create IPv4**
 - Enter the following info:

Local IP	your IPv4 address from the first stage
Local Start Port	23424
Local End Port	23424
External IP	0.0.0.0
External Start Port	23424
External End Port	23424
Protocol	Both
Description	Serviio
Enabled	On

- Press **Apply**

In Serviio, test the external connection. Then see how it goes over the next few days.